

England Hockey's Safeguarding and Protecting Young People Policy

CONTACT DETAILS

Emergency

Please find below contact details in case of emergency. Use the spaces below to complete the details for your local contacts for Children's Social Care Department (Social Services) and Police.

Organisation	Contact Details	Website
NSPCC Helpline (24hours)	0808 800 5000	www.nspcc.org.uk
England Hockey Lead Child Welfare Officer	T: 0870 126 2308,, E: childwelfare@englandhockey.org Bisham Abbey National Sports Centre, Near Marlow, Buckinghamshire, SL7 1RR	www.englandhockey.co.uk
Club Welfare Officer	Joann Lightfoot T: 07808 922020	
Local Authority Children's Social Care Dept (Social Services) – ask for Duty Manager		www.everychildmatters.gov.uk/ socialcare/safeguarding/lscb/
Police (Child Protection Team)	In an emergency phone 999	
Samaritans (will hold the Social Services Duty Officers contact details in an emergency)	08457 90 90 90	www.samaritans.org

Useful Contact Details – Help, support and advice

The following organisations offer specialist support and advice to young people, parents, individuals and organisations

Organisation	Contact details	Website	Further information
NSPCC – Child Protection in Sport Unit	T: 01162 347278 E: cpsu@nspcc.org.uk	www.thecpsu.org.uk	Sport specific advice on safeguarding and protecting young people.
NSPCC – 24hr helpline	Phone: 0808 800 5000	www.nspcc.org.uk	National Society for the Protection of Children.
Victim Support	Phone: 0845 3030 900	www.victimsupport.org.uk	Provide emotional support, information and practical advice for victims and witnesses.
The British Association of Counselling and Psychotherapy	Phone: 0870 443 5252	www.bacp.co.uk	
Local Safeguarding Children's Board		www.everychildmatters.gov. uk/socialcare/safeguarding/ lscb/	Education and training opportunity.
Government Guidance		www.everychildmatters.gov. uk	Government guidance on safeguarding and protecting young people.

Useful Contact Details – Advice for children and young people

Organisation	Contact Details	Website	Further Information
There4Me	Phone: 0808 800 5000	www.there4me.com	Support and advice for 12–16 year olds from the NSPCC.
Childline	Phone: 0800 1111	www.childline.org.uk	Free helpline for children and young people.
Kidscape	Phone: 0207 730 3300	www.kidscape.org.uk	Support on bullying.